



A brighter day, a brighter future.

Community Support Service

Person Specification - Direct Support Worker

ESSENTIAL

Skills, Knowledge & Abilities

- A good standard of written and verbal communication
- The ability to use basic skills and adapt them to changing situations
- The ability to work under pressure in challenging circumstances
- The ability to work on one's own initiative **and** as part of a committed team
- Knowledge and understanding of what the role involves and a clear appreciation of its challenges and its rewards
- An ability to identify and undertake any training necessary to develop within the role
- An in-depth understanding of what 'Person Centred Thinking' really means and the ability to apply it to all working relationships

Personal Attributes

- Good sense of humour
- Calm and even tempered
- Willingness to work flexible hours including evenings and weekends
- To have a commitment to and an understanding of the care of those with severe learning difficulties, challenging behaviours and other complex health issues
- A natural respect for the dignity and individuality of all people

DESIRABLE

- A valid current driving licence
- Previous experience within service users in some capacity
- Experience of severe learning difficulties and/or challenging behaviour
- Experience in the personal care and hygiene of another person

Education & Qualifications

- A current First Aid Certificate
- A current Food Hygiene Certificate
- NVQ2 or 3 in Care